

Revocation Rights

a) Customer's right of cancellation

A customer is a natural person who has intentions to conclude or who has concluded a contract or other type of a legal document of a similar nature the scope of which does not imply commercial activities or self-employment. Such a person has the right to terminate his or her contract or cancel his or her corresponding services agreement, that is to exercise his or her right of cancellation in the following cases:

In case of a purchase contract for one or more products the delivery of which has to be performed separately though having been ordered in one contract:

Cancellation policy

Right of cancellation

You can withdraw from your contract within fourteen days without giving any reasons.

You have fourteen days to withdraw from an agreement, starting from the day when a third person on your behalf, excluding a carrier, or you have received the last product of your current order.

To exercise your right of cancellation, you are to declare your intentions to terminate a contract us explicitly (e.g., in your letter sent per post, fax or per e-mail). Please use the following data to send your declaration:

**(Steinkamp KG Porzellanhandel
General partner Matthias Steinkamp (authorized representative),
Bahnhofstr. 6, 95195 Röslau, Tel.: +49 (0) 9238 - 990 91 0,
Fax: +49 (0) 9238 - 990 91 17, E-Mail: info@porzellantreff.de)**

You can use the sample of a revocation blank, which is attached, yet it is not a prescribed one.

To meet the withdrawal deadline, it is sufficient to inform us about your intentions to exercise your right of cancellation before the aforementioned period expires.

Consequences of a cancellation

If you terminate your contract, we will refund you all sums we have received from you so far, including shipping costs (except for the additional costs which result from a special type of delivery different from the standard one we offer) immediately and within 14 days at the latest, starting from the day on which we have received a corresponding withdrawal note from you. To refund you the money we shall use the payment method which has been chosen initially by you, if later otherwise has not been explicitly agreed with you. You shall not bear any costs which may arise during these transactions.

We reserve the right to pay a refund only after the goods are received back or after we receive a corresponding proof from you that the goods have been sent, whichever is earlier.

You are to send the goods immediately and, in any case, within fourteen days at the latest starting from the day when you have informed us about your intentions to withdraw from a contract. The deadline is regarded as met if you have sent the goods back before the mentioned period of fourteen days expires.

You shall be responsible for any costs and expenses incurred when shipping the goods back.

You shall pay for the loss in value of the goods only if this loss in value is the result of your misuse of the product, what have been proved during the inspection of its quality and condition as well as of its functions.

The end of cancellation policy

b) special remarks:

In addition to the right of cancellation required by the law we shall provide you with a 30-day right to return your goods.

We would appreciate if when sending the goods back you would use the enclosed special sticker for the return of the goods. If the sticker is not enclosed, we will refund you the standard shipping costs, if you provide us with a corresponding document.

c) Sample-Revocation form

Sample-Revocation form

(If you would like to withdraw from a contract, then please fill in the following blank and send it back to us.)

- to: Steinkamp KG Porzellanhandel, Managing director and shareholder Matthias Steinkamp (authorized representative), Bahnhofstr. 6, 95195 Röslau, Germany, fax: +49 (0) 9238 - 990 91 17, e-mail: info@porzellantreff.de

- Herewith we/I (*) withdraw from a contract which has been concluded with the intention to purchase the following products (*)/to be provided with the following services (*)

- Ordered on the (*)/received on the (*)

- Name of the Customer (s)

- Address of the Customer (s)

- Signature of the Customer (s) (only in case of a written notification)

- Date

(*) Cross out whichever is not applicable.